



Etiquette & Regulations

Pace of Play

It is expected that Members pace of play is no more than 4 hours and 20 mins for 18 holes.

Dress Code Standards

Our dress code seeks to reflect the standards of the club and consideration for other members. The club has defined attire according to facility usage and variation in member patronage.

On the course Members are required to wear golf accredited attire or neat clothing. Footwear must be golf shoes or runners.

In the Clubhouse neat and tidy casual attire will be the minimum standard within the clubhouse. Denim jeans and crew neck shirts are acceptable.

On the practice facilities clothing must be fit for purpose. Footwear must be golf shoes or runners.

Unacceptable Attire:

- Soiled, torn or damaged clothing
- Industrial workwear
- Singlets or Flannelette shirts
- Rubber thongs

Where there may be confusion, Centre management or their delegate(s) reserve the right to determine if a person's attire sits within the guidelines, as set out.

Priority on the Course

At all times the Course Maintenance team have the right of way on the course whilst in the conduct of its duties.

Players in groups of 4 have priority on the course with the exception of any match under the control of an appointed referee.



Mobile Phone Use

Mobile phones should not be audible on the course.

They may be used in the clubhouse, but should be used with discretion and in consideration of others.

Buggies across the Greens

Members must refrain from wheeling buggies across the green, Wheeling buggies in the fringe areas between greens and bunkers and where areas are roped off must be avoided. Please wheel buggies around the fringes of the putting green.

Sand Buckets

Members are required to carry sand and to fill and smooth divots.

This includes all members regardless of whether they carry their clubs or use a buggy or motorised golf vehicle.

Please return sand buckets to designated boxes located around clubhouse and course.

Car Parking

Members are requested to exercise care when parking. It is recommended that no valuables are left inside your vehicle whilst you are on course. The club does not take any responsibility for any loss, or damage to your valuables or vehicle while parked at the premises.

Non-Smoking Areas

The pro shop/clubhouse, driving range, and outside the entrance/exit of the proshop, are designated non-smoking areas.

Smoking is permitted on the course but smokers must dispose of cigarette butts responsibly.

Personal Property

The Club is not responsible for the loss of, or injury to, the property or person of any Member in or about the premises.

Golf equipment should never be left unattended and valuables should be secured.



Complaints

Under no circumstances should a Member reprimand an employee of the Course.

Complaints should be made in writing to the Centre Manager who, if unable to satisfactorily resolve the issue, shall raise the complaint to Belgravia Leisure's board and Brimbank Council.

Feedback is welcomed through the following portal:

<https://www.keilorgolf.com.au/contact-us/complaints>

First Aid

If required, first aid equipment is located in the Pro Shop and Clubhouse. Employees of the Club are fully trained in first aid and can be contacted by calling the Club at any time on 9390 1538. However, in the case of serious situations requiring an ambulance they should be called directly on 000 prior to notifying the Club. This will save time and enable the caller to provide the ambulance staff with the information they require to assist the patient.

Transferring Membership Categories & Suspensions

Category upgrades eg. from 5 to 7 day, are processed by Administration throughout the year.

Members wishing to transfer to a different category of Membership must fill out a signed contract variation form, including supporting documentation if required. This can be done by all staff in the pro shop.

A member may apply in writing for Leave of Absence for a maximum of 6 weeks every 12 months if they are:

- Intending to be absent from the course for an extended period of time while on holiday.
- Absent from the golf course for work, family or other reasons.
- Unable to fully utilise their Membership for proven medical reasons. In this case memberships can be suspended for a period past the allotted 6 weeks. Doctors certificates are required.

Membership Severance

Memberships at KPGC are held to a minimum term of 12 months. Cancellation prior to the minimum term attracts a \$200 cancellation fee.



Reciprocal Rights

Members at Keilor Public Golf Course are eligible for reciprocal access at other Belgravia Leisure golf venues. Participating venues include:

- Geelong Golf Club (VIC)
- Glanville Golf Course (SA)
- Little Para Golf Course (SA)
- Point Walter Golf Course (WA)
- Spring Park Golf Course (VIC)
- Yarrambat Park Golf Course (VIC)

Members must call the venue to book their round, and scan in with their membership card upon entry to all reciprocal courses.

Motorised Golf Vehicles

Members who are unable to walk the course may apply for permission to use their own motorised golf vehicle. Applications should be made in writing.

The vehicle must be specifically designed to be used as a motorised golf vehicle for one to two persons and must have 4 wheels.

The Club has a number of carts available for hire.

Members or guests may pre-book a cart but priority is given to members who have registered a medical condition.

The cost to hire these carts is \$25 for 9 holes and \$40 for 18 holes.

We hope you enjoy your time being a member at Keilor Public Golf Course.

Best regards,
KPGC